





# **USERCENTRICS**

#### THESE STEPS WILL HELP YOU ACHIEVE COMPLIANCE WITH THE <u>INDIANA</u> <u>CONSUMER PROTECTION ACT (INCDPA)</u>, WHICH APPLIES TO AND PROTECTS RESIDENTS OF INDIANA.


The checklist also includes recommended best practices for data privacy-related user experience.

#### **1** Determine if your company is required to comply

If your for-profit organization:

- controls or processes personal data of at least 100,000 Indiana residents or
- controls or processes personal data of at least 25,000 Indiana residents and
- derives over 50% of gross revenue from the sale of personal data

#### Important to know:

The INCDPA is effective July 1, 2026. It does not apply retroactively.

#### **2** Create a comprehensive Privacy Policy

Purpose: Inform consumers at or before the point of data collection about:

- Categories of personal data processed
- Purposes for which data is processed
- · Categories of personal data that the controller shares with third parties, if any
- Categories of third parties the controller shares personal data with, if any

**Rights:** Inform website visitors of their privacy rights and how to exercise them, including how a consumer may appeal a controller's decision with regard to the consumer's request.

Language: Ensure the Privacy Policy is clear and easy to understand.

**Implementation:** As a best practice, implement a privacy notice with information about data use, consumers' rights and user options, like consent opt out. Enable consumers to exercise rights, like opting out, via a **banner or popup** when users visit your site, e.g. with a Consent Management Platform.

## **3** Inform users about their rights

Consumers' rights under the INCDPA:

- Right to access: request and receive a copy of their personal data
- **Right to disclosure:** request and receive a list of the categories of third parties to which the controller has disclosed the consumer's personal data
- **Right to correction:** updates or corrections to inaccuracies in personal data collected
- **Right to deletion**: personal data that has been collected about them (with exceptions)
- **Right to data portability:** copy of personal data must be provided in a portable and readily useable format
- **Right to opt out:** of processing of personal data for the purposes of sale, targeted advertising, or profiling, and partial right not to be subject to fully automated decision-making
- Right to nondiscrimination: for exercising privacy rights
- **Right of minors:** consent must be obtained from a parent/guardian before children's (under age 13) personal data is collected
- **Right to restrict use of sensitive personal information:** limit or refuse the collection or use of personal data the law classifies as sensitive

**4** Clearly disclose in your privacy notice if you sell personal data to third parties or use it for targeted advertising or profiling, as well as how a consumer may exercise the right to opt out of such sales or use

Availability: Easily accessible in the Privacy Policy.

Method: Via the use of a Privacy Policy Generator.

# **5** As a best practice, review and update your Privacy Policy or Notice every 12 months

**Review your operations** and potential changes in the law every 12 months. Updating your Privacy Policy information and the **effective date**. Effective date should be updated even if you don't make any other changes to the Policy.

**Transparency:** Ensure that the information that users must be notified about is clear, comprehensive and up to date. Ensure that the date of the last update is clearly visible.

**Data sold:** List all the categories of personal information that your business has sold in the past 12 months.

#### **6** Enable clear options when consent is required

When: If the personal data collected is sensitive or that of a child.

Availability: Easily accessible on your website.

Method: Via the use of a Consent Management Platform (CMP).

## If you engage in the sale of personal data to third parties or process it for targeted advertising, you must clearly and conspicuously disclose that process.

Availability: Easily accessible on your website homepage or footer or in the Privacy Policy.

Method: Via the use of a Consent Management Platform (CMP).

# 8 Authenticate consent for collection of sensitive personal data or data from minors

Sensitive personal data: Consent is required for processing of sensitive personal data.

**Consent for children:** Obtain consent from a parent or legal guardian for collection of personal data if the data subject is 13 or younger.

#### **9** Enable consumers to make Data Subject Access Requests (DSARs)

Provide one or more contact options, e.g. toll-free phone number, web form, email.

Set up a system to enable submission of DSARs.

#### **10** Set up a system to verify Data Subject Access Requests (DSARs)

Enable consumers to **attach documentation** when submitting a request, to enable secure verification of their identity and residency.

Set up a system to enable submissions for verification requests.

If your business cannot reasonably verify the consumer's identity to the appropriate degree of certainty, it must **inform the consumer and explain** why the request could not reasonably be verified, and enable the consumer to rectify.

### **11** Keep track of Data Subject Access Requests (DSARs)

Set up a system to track all requests.

**Time period:** keep records of all requests and your business responses for **2 years** after the last consumer interaction.

## **12** Fulfill Data Subject Access Requests (DSARs)

Standard time period: within 45 days.

Extended time period: up to 90 days.

Usercentrics solutions enable your business to achieve and maintain INCDPA compliance. Do you have questions?

**GET IN TOUCH** 

